# JEANETTE LACEY

### Registered Nurse, Endorsed Nurse Practitioner

Jeanette.Lacey@health.nsw.gov.au



81 Lindsay St

Hamilton, NSW 2303



NSW Nurses Registration **NMW0001165673**, Exp. May 2023



A compassionate and dedicated Nurse Practitioner demonstrating skillful provision of high-quality nursing care, focused on acute and critical environments. Specialising in coordinating care and end of life support, a dependable and curious clinician with expert critical reasoning and ethical practice. Possesses a natural ability to communicate and empathise with patients, establishing strong and trusting relationships. An energetic, resilient, and dynamic team player committed to continuous professional learning, education, knowledge sharing and improved patient outcomes, with the aim of utilising skills and training to provide a multidisciplinary approach to care. Reflective and intuitive practitioner with high emotional intelligence

### **EDUCATION**

### **Bachelor of Nursing**

Charles Sturt University 1996

# Master of Nursing Clinical Practice (Acute Care)

University of technology Sydney, 2000

# Graduate Certificate in Clinical Management

NSW College of Nursing, 2001

### Certificate IV in Training and Assessment

Newcastle TAFE 2010

#### **Master of Nurse Practitioner**

Non-Award Subjects Sydney University, 2015

### Specialist Certificate in Palliative

### University of Melbourne, 2016 **MEMBERSHIPS**

Australasian College of Nurse Practitioners
Australian Palliative Care Nurses Association
International Association for Communication in Health
Care

Australian College Critical Care Nurses

#### WORK EXPERIENCE

### Voluntary assisted Dying Implementation Team |

Ministry of Health (Office of the Chief Medical Officer) and Hunter New England Health District | Jan 2023-March 2024

- Development and review of local and state based guidelines and policy
- Led educational program of general awareness training
- Review and development of mandatory training modules
- Development of communication strategies and staff needs analysis
- Deputy chair NSW Clinical Advisory Group.

### End of Life Care Nurse Practitioner | August 2015 - Present

John Hunter Hospital | New Lambton, Newcastle

Provide comprehensive holistic End-of-Life care to patients whose death may be expected at John Hunter Hospital.

Key Achievements:

- Development, implementation and embedding a new palliative and end of life model of care into a tertiary hospital
- Provision of compassionate patient and family-centered care
- Expert complex communications between consumers and health care teams in a highly emotive environment
- Impeccable and comprehensive holistic health care planning, including use of assessment skills, diagnostic tools, and clinical indicators to inform clinical decision making
- Critical evaluation of research and evidence to inform decision-making regarding patient health management and appropriate interventions
- Advocacy for patient goal setting and translation of wishes to a comprehensive care plan
- Provision of bereavement counselling and grief support to bereft relatives and friends
- Participation in research and quality projects identified at improving end of life care provision
- Evidence based practice, education and support to all staff working in the John Hunter Hospital regarding deteriorating patients and end of life care
- Enabling a cultural shift to empower doctors and nurses to develop a systematic approach to the provision of excellence in end-of-life and palliative care.
- Role modelling and Clinical Leadership
- Presentations at local and National Conferences

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### **EXPERTISE**

Ability to maintain harmonious ambiance for patients and their families

Clinical expert holistic patient care planning

Ability to supervise and support medical officers and nurses regarding unusual and unexpected events and problems.

Ability to expertly communicate with patients, relatives, managers, and all health care professionals through curious questioning and where required graded assertiveness

Expert grief and bereavement support.

Conjoint Lecturer School of Medicine and Public Health

Ability to provide health education to patients, families and staff regarding palliative and end of life care

## PROFESSIONAL DEVELOPMENT

 $Complete\ development\ activity\ available \\ on\ request$ 

## Healthcare Communication Masterclass

Centre for Organisational Change in person-centered healthcare, Deakin University Geelong | May 2022

## Invited Speaker: Palliative Care Nurses Conference

Plenary and "Meet the Expert Virtual | 2022.

12th International Conference on Rapid Response Systems and Medical Emergency Teams

ANZICS, Melbourne | 2016

### **WORK EXPERIENCE CONTINUED**

**Donation Specialist Nurse** | *July 2009 – August 2015* John Hunter Hospital | New Lambton, Newcastle

Provide direct quality identification, assessment and care to patients who may be potential organ donors, and provision of support to their families and ICU staff.

**Key Achievements** 

- Coordination and facilitation of organ and tissue donation donor identification, assessment and collation of data.
- Expert understanding of legal and ethical challenges surrounding organ and tissue donation
- Expert management of logistically and emotionally challenging process of organ and tissue donation
- Development of online collaborative spaces for donation specialist services
- Networking and developing relationships with private health care providers, and community members in regard to education and support for organ and tissue donation
- Coordination and development of the HNE Tissue donation automatic notification system
- Principle researcher in Predict Study.
- Coordination and development of statewide organ and tissue donation education and professional development
- Professional knowledge and depth of experience in grief and loss
- Janet Hall Scholarship Winner: Advanced International Training Course in Transplant Coordination – Barcelona, Spain
- NSW Organ and Tissue Donation Service Scholarship: Transplant and Donation Global Leadership Symposium San Diego, California
- Presentations at International Conferences in Argentina and Hungary, as well as local and National conferences.

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### RESEARCH PUBLICATIONS

Full details available on request

- Doi: 10.1136/bmjoq-2023-002358.
- doi: 10.1071/AH20223
- doi:10.1097/CCM.0b013e3182987f38

### COMPUTER SKILLS

- Microsoft Word, Excel, PowerPoint,
- Databases
- CAP, IPM, eRIC, TEAMS

### **COMMITTEES**

- Deputy-lead NSW Voluntary Assisted Dying Clinical Advisory Group
- Quality Use of Medicines (JHH)
- National Advisory Committee for "End of Life Essentials" and "End of Life law for Clinicians"
- ACI Executive Leadership End of life and Palliative care

#### REFERENCES

Further references from alternate disciplines available on request

### Sophie Tyner

Director, Office of the Chief Health Officer.

Office

Ph. 94245979

Sophie.tyner@health.nsw.gov.au

#### Michelle Drinkwater

Operational Nurse Manager Medical and Interventional Service 49214858; Speed Dial 64245

Michelle.drinkwater@health.nsw.gov.au

### WORK EXPERIENCE CONTINUED

Critical Care Nursing (ICU, ED and HDU)

Royal North Shore Hospital (RNSH) | Jan 1998-Jan 2001 Liverpool Hospital | Jan 2001-Dec 2001 Bowral Hospital | Dec 2002-June 2004 John Hunter Hospital (JHH) | June 2004 - August 2009

- Responsible for the provision of patient centered; evidence informed nursing care that promotes identified health outcomes.
- Assess, plan, implement and evaluate nursing care in collaboration with individuals and the multidisciplinary healthcare team.
- Appointed Clinical Nurse Specialist 2000
- Chief investigator Research "Pilot of Head and Neck Massage" impact on Nurses well-being
- Development of education and mentorship programs

Between 1998 and 2009 seconded to various positions:

- > ICU Clinical Nurse Educator (RNSH)
- After Hours Manager ICU Services (RNSH)
- Relief position for After Hours Deputy Director of Nursing (Bowral Hospital)
- Research Nursing positions (JHH)
- ➤ Relief ICU Liaison CNC (JHH)

#### EXTRACURRICULAR ACTIVITIES

**Co-Lead Newcastle Compassionate Communities** 

Volunteer Work

2018-present

Community group aimed at improving Death Literacy

### **Chair Tender Funerals Hunter Region**

Volunteer Work

2019 - 2022

Community Group focused on implementing a community owned and operated not-for-profit funeral service in the Hunter Region

#### Self-Care

Daily saltwater immersion Dec 2018-present

