

PART 1

1a. Personal details				
Full name	<i>Title</i>	<i>First name</i>	<i>Second name(s)</i>	<i>Family name</i>
	Dr	Maria	Hendrika	Stubbe
Present position	Associate Professor / Co-Director ARCH Group			
Organisation/Employer	University of Otago			
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1b. Academic qualifications			
2010	PhD	Sociolinguistics	Victoria, Wellington
1991	MA (Distinction)	Sociolinguistics	Victoria, Wellington
1983	NZ DipTCHG	Education	NZ Dept of Education
1979	DipTESL	Applied Linguistics	Victoria, Wellington
1978	BA (Hons)	Linguistics	Victoria, Wellington
1977	BA	Linguistics/Educational Psychology	Victoria, Wellington

1c. Professional positions held	
2019-	Associate Professor, University of Otago, Wellington
2014-2018	Senior Lecturer Beyond the Bar, University of Otago, Wellington
2008-2014	Senior Lecturer (Research), University of Otago, Wellington
2003 - 2011	Senior Research Fellow, Research Director, University of Otago, Wellington
2003 - 2004	Executive Officer (Research), NZEI Te Riu Roa
1994 - 2003	Research Fellow, School of Linguistics and Applied Language Studies, Victoria University of Wellington. (Associate investigator FRST-funded projects: Sociolinguistic Discourse Analysis of NZ English (1994-96); Language in the NZ Workplace (1996-2003).
1991-1994	Research Officer/Corpus Manager (Wellington Corpus of Spoken New Zealand English), Department of Linguistics, Victoria University of Wellington.

1d. Present research/professional speciality
Experienced senior researcher and director of the Applied Research on Communication in Health Group at the Wellington School of Medicine and Health Sciences at the University of Otago Wellington. Expertise in a range of qualitative methods for social and health research/evaluation, data & research ethics, and the archiving and management of large qualitative data sets that include sensitive health/personal information.

Research specialties: communication in healthcare; health experiences research; organisational communication; health psychology; applied conversation analysis.

Currently managing a complex evaluation for the PIKI Youth Mental Health Pilot (*Integrated Therapies for 18-25 year olds – Ministry of Health/Tu Ora Compass Health*), and advising on qualitative analysis for another evaluation (*Evidence to Guide investment in a Model of Primary care for all – Ministry of Health/Health Research Council*).

Teaching: Research Methods; Diploma of Primary Health Care; Advanced Learning in Medicine – consultation skills and addiction medicine; Masters & PhD supervision

1e. Total years research experience	30 years
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1f. Professional distinctions and memberships (including honours, prizes, scholarships, boards or governance roles, etc)

2013-present: University of Otago Human Ethics Committee (Health) UOW representative

2010-present: Departmental Research Director/Lead & Executive Team member

2005-present: Director, Applied Research on Communication in Health Group (ARCH) and ARCH Corpus of Health Interactions

Current - *Research Associate:* Language in the Workplace Project, School of Linguistics & Applied Language Studies, Victoria University of Wellington; DIPEX International Health Experiences Research Network

Life Member: International Society for Conversation Analysis

NZ National Representative: Advisory Committee, EACH - International Association for Communication in Health Care

Member: Communication, Medicine & Ethics Association; European Association for Communication in Health; International Pragmatics Association; International Gender & Language Association; NZ Linguistic Society; Australasian Institute for Ethnomethodology and Conversation Analysis;

2017 Dean's Award for Excellence - Postgraduate Teaching & Supervision

2014 Matariki Network of Universities International Travel Award

2010 Wellington Medical Research Foundation International Travel Grant

2007-2009 International Task Force on Health Communication, International Association of Language and Social Psychology
http://www.ialsp.org/task_force4.html

2006 Royal Society Marsden Research Project Grant

2003-2008 Elected member Advisory Panel/Executive Committee of International Gender and Language Association

1g. Total number of peer reviewed publications and patents	Journal articles	Books	Book chapters	Conference proceedings	Patents
	140	55	2	19	53

PART 2

2a. Selected research publications and dissemination

Peer-reviewed journal articles

- Elkin, L.E., Pullon, S, **Stubbe M.** (2020). 'Should I vaccinate my child?' comparing the displayed stances of vaccine information retrieved from *Google*, *Facebook* and *YouTube*. *Vaccine*, 38:13, 2771-2778.
- Hilder, J., Gray, B., & **Stubbe, M.** (2019). Health navigation and interpreting services for patients with limited English proficiency: A narrative literature review. *Journal of Primary Health Care*, 11(3), 217-226
- Hilder, J., Gray, B., & **Stubbe, M.** (2019). Integrating health navigation and interpreting services for patients with limited English proficiency: Views of Pacific navigators. *Pacific Health Dialog*, 21(3), 116-127
- Turner, NM, MacRae J, Nowlan ML, **Stubbe, M.** Dowell, AD, (2018). Quantifying the incidence and burden of herpes zoster in New Zealand general practice: a retrospective cohort study using a natural language processing software inference algorithm. *BMJ Open* 2018:8: e021241. doi:10.1136/bmjopen-2017-02124
- Dowell, A., **Stubbe, M.**, Macdonald, L., Tester, R., Gray, L., Vernall, S. Kenealy, T, Sheridan, N., Docherty, B., Hall, D., Raphael, D., Dew, K. (2018). A longitudinal study of interactions between health professionals and people with newly diagnosed diabetes. *Annals of Family Medicine*, 16(1), 37-44.
- Donnelly, S., Dinesh, D., Dew, K., & **Stubbe, M.** (2018). The handover room: A qualitative enquiry into the experience of morning clinical handover for acute medical teams. *Internal Medicine Journal*. Advance online publication.
- Gray, L., **Stubbe, M.**, Macdonald, L., Tester, R., Hilder, J., Dowell, T. (2018). A Taboo topic? How General Practitioners talk about overweight and obesity in New Zealand. *Journal of Primary Health Care*. HC17075 Advance online 28 Jan 2018.
- Dowell, A., Darlow, B., Macrae, J., **Stubbe, M.**, Turner, N., & McBain, L. (2017). Childhood respiratory illness presentation and service utilisation in primary care: A six-year cohort study in Wellington, New Zealand, using natural language processing (NLP) software. *BMJ Open*, 7(7), e017146.
- Dowell, A., Morris, C., McDonald, L., & **Stubbe, M.** (2017). "I can't bend it and it hurts like mad": Direct observation of gout consultations in routine primary health care. *BMC Family Practice*, 18(91).
- Hilder, J., Gray, B., Dowell, A., Macdonald, L., Tester, R., & **Stubbe, M.** (2017). 'It depends on the consultation': Revisiting use of family members as interpreters for general practice consultations-when and why? *Aust Jnl Prim Health*, 23, 257-262.
- Mathieson, F., Jordan, J., Merrick, P., **Stubbe, M.** (2017). Juicy Conceptualizations: Increasing Alliance Through Attending to Client Metaphoric Language. *Behavioural & Cognitive Psychotherapy*. doi:10.1017/s1352465817000339.
- Barton, J. Dew, K., Dowell, A., Sheridan, N., Kenealy, T, Macdonald, L., Docherty, B., Tester, R., Raphael, D., Gray, L., **Stubbe, M.** (2016). Patient resistance as a resource: candidate obstacles in diabetes consultations. *Sociology of Health and Illness*. 8(7):1151-66.
- Mathieson, F, Jordan, J, Carter, J, **Stubbe, M** (2016). Nailing down metaphors in CBT: Definition, identification and frequency. *Behavioural & Cognitive Psychotherapy*. 44(2),236-248.
- MacRae, J., Darlow, B., McBain, L, Jones, O., **Stubbe, M.**, Turner, N., Dowell, A. (2015). Accessing primary care Big Data: The development of a software algorithm to explore the rich content of consultation records. *BMJ Open*, 5(8), e008160.

- Mathieson, F., Jordan, J., Carter, J.D., **Stubbe, M.** (2015). The metaphoric dance: co-construction of metaphor in cognitive behaviour therapy. *The Cognitive Behaviour Therapist*, Vol. 8, e24, page 1 of 12.
- Dew, K., **Stubbe, M.**, Signal, L., Stairmand, J., Dennett, E., Koea, J., Simpson, A., Sarfati, D., Cunningham, C., Batten, L., Ellison-Loschmann, L., Barton, J., Hodaway, M. (2015). Cancer Care Decision Making in Multidisciplinary Meetings. *Qualitative Health Research* 25(3): 397-407.
- Weatherall, A, & **Stubbe M.** (2014) Emotions in action: Telephone-mediated dispute resolution. *British Journal of Social Psychology*. 54:2, 273-290.
- White, S. J., **Stubbe, M. H.**, Macdonald, L. M., Dowell, A. C., Dew, K. P., & Gardner, R. (2014). Framing the consultation: The role of the referral in surgeon-patient consultations. *Health Communication*, 29(1), 74-80.
- Dowell, A., **Stubbe, M.**, Scott-Dowell, K, Macdonald, L., Dew, K. (2013). Talking with the alien: interaction with computers in the GP consultation. *Australian Jnl Primary Health* 19(4), 275–282.
- Macdonald, L., **Stubbe, M.**, Tester, R., Vernall, S., Dowell, T., Dew, K., et al. (2013). Nurse-patient communication in primary care diabetes management: an exploratory study. *BMC Nursing*, 12(1), 20-.
- White, S., **Stubbe, M.**, Dew, K., Macdonald, L., Dowell, A., Gardner, R. (2013). Understanding communication between surgeon and patient in outpatient consultations. *Australia New Zealand Journal of Surgery*. Royal Australasian College of Surgeons. 83(5), 307-311.
- White, S., **Stubbe, M.**, Macdonald, L., Dowell, A., Dew, K., Gardner, R. (2013). Framing the consultation: The role of the referral in surgeon-patient consultations. *Health Communication*. 29(1), 74-80.
- Gray, B., Hilder, J., **Stubbe, M.** (2012) How to use interpreters in General Practice: the Development of a Toolkit. *Journal of Primary Health Care*. 4 (1), 52-61.
- Gardner, J., Dew, K., **Stubbe, M.**, Dowell, A., Macdonald, L. (2011). Patchwork Diagnoses: The Production of Coherence, Uncertainty, and Manageable Bodies. *Social Science and Medicine*, Special Issue: Sociology of Diagnosis (Eds Annemarie Jutel and Sarah Nettleton. Vol 73, 6: Sept, 2011, 843-50.
- Gray, B., **Stubbe, M.**, Stanley, J, Hilder, J. (2011). Communication Difficulties with Limited English Proficiency patients. Clinician perceptions of clinical risk & use of interpreters. *NZMJ* 124(1342).
- Moriarty, H., **Stubbe, M.**, Chen, L., Tester, R., Macdonald, L., Dowell, A., Dew, K. (2011). Challenges to alcohol and other drug discussions in the General Practice consultation. *Family Practice*. 2011; 0:1–10 doi:10.1093/fampra/cm082
- Dew, K., **Stubbe, M.**, Macdonald, L., Dowell, A., Plumridge, E. (2010). The (non)use of prioritisation protocols by surgeons. *Sociology of Health & Illness*. 32, 545-562.
- Dew, K., Plumridge, E., **Stubbe, M.**, Dowell, T., Macdonald, L., Major, G. (2008). “You just got to eat healthy”: The topic of CAM in the General Practice consultation. *Health Sociology Review. Special Issue: Integrative, Complementary and Alternative Medicine: Challenges for Biomedicine?* (Guest edited by Hans Baer and Ian Coulter) 17:4, 396-409.
- Dew, K., Dowell, T., **Stubbe, M.**, Plumridge, E., Macdonald, L. (2008). ‘Treating’ patients differently: a qualitative study of how clinical and social factors shape interactions between doctors and patients. *NZ Family Physician*, 35: 6, 382-386.
- Dowell, A, Macdonald, L, **Stubbe, M.**, Plumridge, E, Dew, K. (2007). Clinicians at work: What can we learn from interactions in the consultation? *NZFP* 34 (5), 345- 50.

Jones, D., **Stubbe, M. (2004)**. Communication and the reflective practitioner: a shared perspective from sociolinguistics and organisational communication. *International Journal of Applied Linguistics* 14 (2) July 2004, 185-211.

Stubbe, M., C. Lane, J. Hilder, E. Vine, B. Vine, J. Holmes, M. Marra, A. Weatherall (2003). Multiple Discourse Analyses of a Workplace Interaction. *Discourse Studies* 5(3), 351- 388.

Stubbe, M. (1998). Are you listening? Cultural influences on the use of supportive verbal feedback in conversation *Journal of Pragmatics* 29, 257-289.

Peer reviewed books, book chapters, books edited

Stubbe, M., Macdonald, L., Tester, R., Gray, L., Hilder, J., Dew, K., Dowell, AD. (2020). Talking about diabetes and healthy lifestyle in primary healthcare - translating research findings into practice. In Mullany, L. (Ed.) *Professional Communication: Consultancy, Advocacy, Activism*. UK: Palgrave.

Stubbe M., Dowell, T., Dew, K., Macdonald, L. (2019). Interactional analysis of primary care consultations. In F. Goodyear-Smith and B Mash (Eds) *How to do primary care research*. UK: Taylor Francis, 241-254.

Stubbe, M. (2018). Miscommunication at work. In B. Vine (Ed.), *Routledge Handbook of Language in the Workplace*. (pp. 258-271). Abingdon, UK: Routledge.

Dew, K., Dowell, A., Macdonald, L., & **Stubbe, M. (2018)**. Using conversation analysis. In M. Tolich & C. Davidson (Eds.), *Social science research in New Zealand: An introduction*. (pp. 307-316). New Zealand: Auckland University Press.

Stubbe, M. (2017). Evolution by design: Building a New Zealand corpus of health interactions. In M. Marra & P. Warren (Eds.), *Linguist at work: A Festschrift for Janet Holmes*. Wellington, New Zealand: Victoria University Press.

Gray, B., Hilder, J., Macdonald, L., Tester, R., Dowell, A., & **Stubbe, M. (2017)**. A New Zealand perspective on providing healthcare for patients with limited English proficiency. In E. A. Jacobs & L. C. Diamond (Eds.), *Providing health care in the context of language barriers*. (pp. 189-209). Bristol, UK: Multilingual Matters.

Stubbe, M., White, S., Macdonald, L., Dew, K., Dowell, A., Gardner, R. (2016). Do surgeons want to operate? Negotiating the treatment plan in surgical consultations. White, S. & Cartmill, J. (Eds), *Communication in Surgical Practice*, UK: Equinox, 124-152.

White, S., **Stubbe, M.**, Macdonald, L., Dowell, A., Dew, K., Gardner, R. (2016), The Referred Consultation. In White, S. & Cartmill, J. (Eds), *Communication in Surgical Practice*, UK: Equinox, 9-34.

Holmes, J. and **Stubbe, M. (2015)** (2nd Ed). *Power and Politeness in the Workplace*, Classic Texts in Linguistics Series, Routledge.

Dew, K, **Stubbe, M**, Macdonald L, Dowell, A C. (2012). Side effects talk in general practice consultations. In Bates, Ahmed (Ed) *Health communication in clinical context*. Dubuque, US: Kendall Hunt Publishing Company, 95-126.

Weatherall A, **Stubbe M**, Sunderland J, Baxter J. (2010). Conversation analysis & critical discourse analysis in language & gender research: Approaches in dialogue. In Holmes J. & Marra M. (Eds) *Femininity, feminism & gendered discourse*. UK: Cambridge Scholars, 213-43.

Refereed conference proceedings

Stubbe, M., Tester, R., Macdonald, L., Hilder, J., Dowell, A., & Dew, K. (2018). Archiving and re-using health interaction data in the ARCH Corpus: Challenges and solutions. *Proceedings of the 5th International Conference on Conversation Analysis (ICCA)*. Retrieved from <http://www.icca2018.org>