

Training in Sensitive & Skilful conversations



If you were to get worse...

GOALS OF CARE CONVERSATIONS

Almost one third of patients admitted to hospital for acute care are likely to die within the next 12 months.

This training enables clinicians to:

- identify patients approaching death due to progressive illness or frailty on admission
- initiate conversations soon after admission about their condition and care options " ...if you were to get worse"
- make sure these conversations take place and reflect each patient's individual values, goals and priorities
- hear, respect and record patients' preferences

Holding skilful, patient-centred conversations with patients approaching end of life can have a profound impact on patients' quality of life and experience.

Improving 'goals of care' conversations should:

- reduce unwanted escalations in care at the end of a patient's life
- improve clinicians' documentation and delivery of patients' preferences including their preferred place of care at the end of life
- reduce emergency hospital admissions and make good use of NHS resources



What the course involves and costs

The course involves 2 full days of training in groups of up to 10 healthcare professionals

Each group is lead by a highly skilled facilitator & simulated patient

All participants receive a one-hour on-line follow-up session 6-8 weeks after completing the course

The course costs £ 3 500 for 10 participants

For more information and course testimonials please contact:
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