

Wed 9 Sep 2020

LIVE SESSION *	PARALLEL #1	PARALLEL #2	PARALLEL #3	PARALLEL #4
0715 – 0730	Morning Welcome			
0745 – 0845	Oral session O1: Teaching/Assessment 1	Oral session O2: Health literacy 1	Oral session O3: Policy & Practice	Oral session O4: Shared Decision Making 1 (Intervention)
0900 – 1030	Symposia S1: Innovative communication skills training approaches for nurses in Australia, Denmark and England	Symposia S2: Cross-cultural consultations in MUS healthcare: research and educational tools	Workshop W1: Novel strategies using the arts for teaching clinical and communication skills to larger audiences	Workshop W2: Teaching Remote Consultation Skills
1030 – 1100	Break			
1100 – 1200	Networking	Roundtable R1: Translation of Inter-professional Education into Collaborative Clinical Practice	Networking	Networking
1200 – 1400	Lunch			
1400 – 1430	Afternoon Welcome followed by Q&A with Plenary Speaker: ** Saul Weiner, Contextualising medical decisions to individualise care			
1445 – 1545	Oral session O5: Intra/Inter disciplinary communication	Oral session WIP1: Health equity	Oral session O6: Provider patient relations/triadic communication	Oral Session O7: Patient emotions, cues & concerns
1545 – 1615	Break			
1615 – 1745	Workshop W3: Interprofessional communication competencies: Lost in translation	Symposia S3: Medical Decision Making: Broadening the Scope	Workshop W4: Therapeutic education: practicing chronic patient education & self- management support methodology	Creative Arts CA1.1: "There's a Lot of Anger in You:" Diagnosed Anxiety Disorders, Emo Music, and Autoethnography CA1.2: An animation video is worth 10,000 words
1800 – 1830	ePoster Exhibition with Q&A ⓘ			
1830 – 1930	Networking	UK Networking Group		

* British Summer Time (BST), which is GMT +1

** The Welcome is being repeated on Wednesday 9 September to enable both the Eastern and Western timezones to participate in this session

Thu 10 Sep 2020

LIVE SESSION *	PARALLEL #1	PARALLEL #2	PARALLEL #3	PARALLEL #4
0815 – 0845	Welcome followed by Q&A with Plenary Speaker: Norbert Donner-Banzhoff , A deconstruction of clinical care, but ending on a positive note			
0900 – 1000	Oral session O8: Teaching about emotions	Oral session O9: Intervention research		Oral session O10: Teaching/Assessment 2
1000 – 1030	<i>Break</i>			
1030 – 1200	Workshop W5: Teaching tips	Symposia S4: From words to action: engaging patients in communication about medicines	Symposia S5: Integrating co-design with traditional research in healthcare communication	Workshop W6: Digital teaching tools in clinical communication skills training
1200 – 1400	<i>Lunch</i>			
1400 – 1500	Roundtable R2: Interprofessional Communication in Healthcare: How do we best equip our students?	Oral session O11: Patient activation/health promotion	Oral session O12: Research relevant to the COVID-19 pandemic	Oral session O13: Sharing medical information
1500 – 1530	<i>Break</i>			
1530 – 1700	Oral session WIP2: Teaching	Symposia S6: Telehealth – A New Frontier: Fostering Enhanced Communication Skills Through Policy	Workshop W7: Reducing Readmissions: Telling Patients the Story of Their Discharge	Workshop W8: Exploring strategies for experiential online communication skills teaching
1715 – 1815	Oral session O14: Teaching/Assessment 3: Peer and interprofessional	Oral Session O15: Shared Decision Making 2 (Patient education & self-management)	Roundtable R3: US and Germany vaccine policy, clinical, and social media perspectives on vaccine hesitancy	Oral session O16: Communication about risk and uncertainty

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Fri 11 Sep 2020

LIVE SESSION *	PARALLEL #1	PARALLEL #2	PARALLEL #3	PARALLEL #4
0800 – 0900	Oral session O17: Teaching/Assessment 4	Oral session O18: Health Equity	Student Symposium S8: In the era of Black Lives Matters, what skills need to be taught to help students tackle racism in healthcare?	Oral session O19: Health literacy 2
0915 – 0945	ePoster Exhibition with Q&A ⓘ			
1000 – 1100	Oral session O20: Teaching/Assessment 5	Oral session O21: Shared Decision Making 3 (Concept & Measurement)	Oral session O22: Patient reported outcomes & outcome measures	Oral Session O23: Virtual teaching of communication skills during COVID-19
1115 – 1200	Q&A for Plenary Speaker & Morning Close Sara Rubinelli, <i>From pandemic to infodemic: How much is too much health communication?</i>			
1200 – 1400	Lunch			
1400 – 1500	Roundtable R4: Workplace Based Teaching of Communication Skills	Oral session O24: Mediated health communication	Oral session O25: Clinician emotions & challenges	Roundtable R5: SIG Communication in Surgical Subspecialties
1500 – 1530	Break			
1530 – 1550	Q&A for Plenary Speaker *** Sara Rubinelli, <i>From pandemic to infodemic: How much is too much health communication?</i>			
1600 – 1730	Symposia S7: Cross-cultural Implementation of the Program to Enhance Relational and Communication Skills (PERCS)	Innovative Technology (IT)	Workshop W9: How to Communicate with Patients and Parents about electronic media exposure and use	Workshop W10: Giving Gifts: Use of Visual Arts to practice caring when the going gets tough
1745 – 1815	Awards presentation & Formal Close			

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