

Assessment Tool Profile: MAAS - Global Rating List for Consultation Skills of Doctors

Date of Generation: 2014; August 8th

Name of the instrument	MAAS—Global Rating List for Consultation Skills of Doctors
Authors	van Thiel J, Kraan HF, Van Der Vleuten CP
Year of publication	1999
Type of assessment	Observation of provider-patient encounter
Topic covered	whole encounter; all patient – provider communication aspects section 1: communication skills for phases of the encounter section 2: general communication skills section 3: medical aspects
Target group	Undergraduate medicine Postgraduate medicine
Assessors	Faculty peers
Languages	Dutch English
Instrument	Instrument for the observation of provider-patient encounters including three sections: section 1: communication skills for phases of the encounter; section 2: general communication skills; section 3: medical aspects; 17 items using a 7-point scale Instrument can be found in the manual, see appendix
Additional material	MAAS-Global Manual
References	Van Thiel J, et al. Reliability and feasibility of measuring medical interviewing skills: the revised Maastricht history-taking and advice checklist. <i>Med Educ</i> 1991; 25(3):224-9. Ram P et al. Assessment of general practitioners by video observation of communicative and medical performance in daily practice: issues of validity, reliability and feasibility. <i>Med Educ</i> . 1999; 33:447-454. Hobma S et al. Setting a standard for performance assessment of doctor-patient communication in general practice. <i>Med Educ</i> 2004; 38: 1244–1252.
Contact details of authors	Paul Ram Paul.Ram@HAG.unimaas.nl