

Assessment Tool Profile: Four Habits Coding Scheme

Date of Generation: 2014; August 8th

Name of the instrument	Four Habits Coding Scheme
Authors	Frankel RM, Stein T Krupat E, Frankel R, Stein T, Irish J.
Year of publication	1999;2005
Type of assessment	Observation of provider-patient interviews
Topic covered	Communication with patients: <ul style="list-style-type: none">• Habit 1. Invest in the Beginning• Habit 2. Elicit the Patient's Perspective• Habit 3 Demonstrate Empathy• Habit 4: Invest in the End
Target group	Undergraduate medicine Postgraduate medicine
Assessors	Faculty
Languages	English
Instrument	Instrument for the observation of provider-patient interviews covering four domains. Three anchored examples are given for different types of behavior each. Anchored examples of the instrument are shown in the article Krupat et al. 2006 (see reference below)
Additional material	Not available
References	Frankel RM, Stein T. Getting the most out of the clinical encounter: the four habits model. The Permanente Journal 1999;3(3):79-88. Krupat E, Frankel R, Stein T, Irish J. The Four Habits Coding Scheme: Validation of an instrument to assess clinicians' communication behaviour. Pat Educ Couns. 2006;62(1):38-45.
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