PALLIATIVE CARE CLINICIAN (PCC) LOG

Intern_____

Observer (PCC)_____

Date of Discussion_____

Place_____

Intervention Start Time_____

Circle One: Disc. w/ *Patient* OR *Surrogate*

I. PRE-INTERVENTION

PRIOR *your observation and DURING your pre-review session, please ask the* ***INTERN*** *the* ***PRE-INTERVENTION QUESTIONS*** *and record their answers in the appropriate place.*

Pre-Intervention Questions to be asked of the INTERN
Please record the intern's responses to the following questions asked during the pre-observation preparation period.

1. Please assess your degree of competence with the following patient/family interactions
   4=Competent to perform independently *2=Competent to perform with close supervision*
   3=Competent to perform with minimal supervision *1=Need further instruction*

   a. _____Giving bad news to a patient or family member

   b. _____Discussing code status with a patient or family member

2. **BAD NEWS:** On a scale of 1 to 5 *(with one being not at all confident and 5 being extremely confident)*, how confident are you in your skills in giving bad news to patients and/or families?
   Not at all confident *Extremely confident*
   1 2 3 4 5
3. **CODE STATUS:** On a scale of 1 to 5 *(with one being not at all confident and 5 being extremely confident)*, how confident are you in your skills in discussing do-not-resuscitate (DNR) orders with patients and/or families?
   Not at all confident *Extremely confident*
   1 2 3 4 5
4. How adequate has your prior training been in end of life communication skills?
   Completely inadequate *Outstanding*
   1 2 3 4 5

II. POST INTERVENTION

Please place "X" or other requested symbol here.
Use lines for additional information and specification.

Discussion Characteristics *(Select either "Bad News" or "Code Status" with appropriate sub-boxes for each).*	
Giving Bad News ***("X" all that apply)***	
Serious illness *(specify):*	
Poor prognosis *(specify):*	
Impending death (< 48 hrs) / Death of family member	
Failure of medical treatment/lack of treatment options	
Other *(specify):*	
Discussion of Code Status ***("X" all that apply)***	
Serious illness *(specify):*	
Poor prognosis *(specify):*	
Impending death (< 48 hrs)	
CPR likely to be successful	
CPR recommended by team	
Prior advance directives	

Number of Persons Present ***(Indicate the number of each person present in the column to the right).***	***Total Number Present***
Patient	
Attending	
Family Members/Surrogates	
Housestaff MD	
Other MD	
Nursing Staff	
Social Worker	
Medical Ethics/Palliative Care	

OVER

Place of Discussion *(Check one in column to the right and specify if other).*	
Patient room	
Conference room	
Hallway	
Other non-private area *(specify)*	
Other private area *(specify)*	
Patient Characteristics	
Age *(Enter number in column to right).*	
Gender *(Enter M or F in column to right).*	
Diagnosis *(Write in space to left).*	
Estimated life expectancy	
Patient's Primary Care Physician *(Check one).*	
Full-time faculty	
Part-time faculty	
Housestaff	
No-doc	
Outside hospital, non-faculty	
Time and Intervention	
Time taken for pre-review and instruction *(Enter minutes in column to the right).*	
Time taken for discussion *(Enter minutes in column to the right).*	
Time taken for post-discussion feedback & chart review *(Enter minutes in column to the right).*	
Need for PCC intervention during discussion *(Enter Y or N in column).*	
If Yes above, please explain circumstances in space to the left.	
Quality of Intern Discussion *("X' all that apply in the column).*	
Sat down	
Assumed comfortable interpersonal distance	
Made eye contact	
Was easily understood	
Asked what the patient already knew/assessed patient understanding	
Gave a "warning shot"	
Avoided use of medical jargon	
Listened attentively/followed patient needs	
Invited questions	
Suggested a follow-up plan	
Appeared empathetic/responded to patient's emotions	
Presented information in a balanced manner	
Used open-ended questions	
Discussed particular options *(i.e mentioned life-sustaining interventions like CPR, defibrillation, antiarrhythmics, etc. for code status; or discussed particular treatment alternatives for bad news)*	
Attempted to elicit patient's treatment goals and expectations	
Included appropriate discussion of prognosis	
Used appropriate level of directiveness	
Concluded with a review of what had been decided and plan for follow-up	
Quality of Chart Documentation of Discussion *("X' all that apply in the column).*	
Documented day and time of discussion	
Documented all members present for discussion	
Summarized content of discussion accurately	
Documented patient/family understanding of information	
Documented patient/family reaction and/or decisions	

PCC Final Checklist—DID YOU?

1. ☐ Engage intern in pre-discussion preparation period?
2. ☐ Fill out this log?
3. ☐ Provide the intern with post-discussion feedback?
4. ☐ Check their documentation?
5. ☐ Fill out the intern's procedure log?
6. ☐ Complete the Palliative Care CEX form?
7. ☐ Return this log to research assistant?