

Date: _____

Reviewer: _____

Resident: _____

Third Year Core Competencies Evaluation Form

Interpersonal Skills

IS4. Work together with front desk staff and nursing staff in a manner that fosters mutual respect and facilitates an effectively run office.

			Competence	Mastery
Treats allied health staff (AHS) with disrespect. Has poor working relations	Respectful of AHS, but there is little communication to facilitate patient care.	Respectful of AHS. Communicates adequately with nurse, but little interaction with or direction for schedulers.	Respectful of AHS, communicates well with both nursing and front desk staff to facilitate patient care	Respectful of AHS. Anticipates needs of nursing and schedulers for optimal communication to facilitate patient care.

☐ NOT ADDRESSED THIS SESSION

Comments _____

IS5. Work together with partners, fellow family physicians and sub-specialists in a manner which fosters mutual respect and facilitates the effective handling of patient care issues.

			Competence	Mastery
Antagonistic toward partners or specialists. Poor relationships hinder patient care.	Rarely communicates with specialists or partners actively. Will read their notes.	Generally gets along with specialists and partners. Does not proactively seek personal consultations.	Courteous/respectful relationships with specialists and partners. Comfortable with personally discussing mutual patients.	Respectful, collegial relationship with partners and specialists. Takes initiative to consult with specialists personally to optimize patients' care.

☐ NOT ADDRESSED THIS SESSION

Comments _____

IS6. Work together with the rest of the health care team in a manner that fosters mutual respect and facilitates the effective handling of patient care issues.

			Competence	Mastery
Antagonistic relations with secretarial staff, lab staff, radiology technicians and patient financial services representatives.	Little or no communication with secretarial staff, lab staff, radiology technicians and patient financial services representatives.	Communicates in a reactive way only with rest of health care team. Is courteous in responding but not always timely.	Consistently works with rest of health care team to facilitate patient care. Always timely and courteous in responding.	Always respectful and appreciative of efforts of rest of health care team. Proactively seeks out appropriate member of health care team to facilitate an anticipated patient care need.

☐ NOT ADDRESSED THIS SESSION

Comments _____

