

Mayo Clinic Scottsdale Family Medicine Residency Core Competencies

Clinical Acumen

1. CA1. Identify the purpose(s) for the visit.
2. CA2. Develop appropriate biopsychosocial hypothesis which apply to the presenting problem.
3. CA3. Evaluate the presenting problem using a focused investigation, which will influence management decisions for this visit.
4. CA4. Prioritize the probable and potential diagnoses to ensure that attention is given to the most likely, most serious, and most readily treatable options.
5. CA5. Present a provisional and working diagnosis to the patient.
6. CA6. Develop a plan of action that attends to salient medical, ethical, spiritual, psychosocial, family, cultural, and socioeconomic issues.
7. CA7. Implement the negotiated management plan.
8. CA8. Inquire into, and discuss sensitive issues which may impact on the execution of the negotiated management plan.
9. CA9. If indicated, assist the patient in arranging for appropriate medical and ancillary referrals which seek to resolve specific issues in the diagnostic or management arena.
10. CA10. Arrange for follow-up of the current problem which fits the guidelines of current standard of care and/or attends to the special needs of the patient.

Interpersonal Skills

11. IS1. Conduct an encounter which recognizes the primary patient needs and treats the patient as an appropriately equal health care partner.
12. IS2. Conduct an interview in a manner consistent with the values of family medicine utilizing appropriate verbal and non-verbal skills.
13. IS3. Conduct an interview which fosters a nurturing doctor-patient relationship.
14. IS4. Work together with front desk staff and nursing staff in a manner that fosters mutual respect and facilitates an effectively run office.
15. IS5. Work together with partners, fellow family physicians and sub-specialists in a manner which fosters mutual respect and facilitates the effective handling of patient care issues.
16. IS6. Work together with the rest of the health care team in a manner which fosters mutual respect and facilitates the effective handling of patient care issues.

Organizational Skills

17. OS1. Incorporate the principles and practices of health maintenance into each patient care encounter where appropriate.
18. OS2. Review the biopsychosocial problem list at each visit and attend to appropriate longitudinal care issues.
19. OS3. Conduct the visit in a time efficient and professional manner.
20. OS4. Complete the task of the defined patient care session so that all necessary tasks (including telephone messages, charting, administrative tasks, patient care) are accomplished in a timely, organized and professional manner.
21. OS5. Completely document the patient care encounter in the medical record in a concise and legible manner following a problem-oriented format and using the S.O.A.P. notation.
22. OS6. Update the biopsychosocial problem list and medication list at each visit.

Business Practice

23. BP1. Bill the patient fairly and appropriately for services rendered (in accordance with their insurance option) referring those who need financial assistance to appropriate business office personnel.
24. BP2. At each patient care encounter, present oneself, the practice and the specialty in a manner which will encourage the patient to select you, your practice and the specialty of family medicine in the future.

Personal and Professional Growth and Development

25. GD1. Engage in continuing medical education activities which are influenced by interest, deficiency and need.
26. GD2. Engage in activities which will foster personal and professional growth (in mind, body, psyche, and spirit) as a family physician.
27. GD3. Anticipate and recognize new curriculum necessary for future practice and advocate for needed reform in medical education.